

Adding your friends and family to your Ticketing account

- 1) Firstly you will need to login to your account, using your Membership Number and the password you provided when first purchasing your Membership. To log in [Click Here](#)

Already registered: Login

Fan Card / Members Card Number: Password:

[Forgotten Your Password?](#)

- 2) You will then be taken to the Friends & Family section. To add someone to your ticketing account you must enter their LFC Official Membership Number, Surname and Postcode. Please note, if you do not have a UK postcode, please call our Customer Services Team on 0843 170 5000 with the membership numbers, names and addresses of the Friends & Family members you wish to link and one of our advisors will gladly assist you.

Match Tickets
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Friends and Family

You are unable to purchase tickets for another Fan Card Holder until they link themselves to you. This is for security reasons.

If you would like someone else to make purchases for you enter their Fan Card number here, they will not have access to your details.

If you like to make purchases for another Fan Card Holder, for security reasons, permission cannot be granted for this. Please ask that person to link themselves to you to achieve this.

If you would like someone else to make purchases for you enter their Fan Card number here, they will not have access to your details.

Customer's Fan Card / Members Card Number:

Customer's Surname:

Customer's Post Code:

ADD CUSTOMER TO MY FRIENDS AND FAMILY

Customer	Name	Address	Post Code
000010513421	Smith	2 Anfield Drive	L1 ABC

Basket
No. Items: 0
Tickets: £0.00
Fees: £0.00
Total: £0.00

Checkout

Your Session Status
Due to high demand your session will only last a maximum of 30 minutes and will be timed out after 5 minutes of inactivity. **You currently have 18 minutes remaining.**

Then click on the “ADD CUSTOMER TO MY FRIENDS AND FAMILY” button. They will now appear in your Friends & Family List:

Customer's Surname

Customer's Post Code

ADD CUSTOMER TO MY FRIENDS AND FAMILY

Customer	Name	Address	Post Code
000010513421	Smith	2 Anfield Drive	L1 ABC

- 3) During the sales process you will then be able to buy 1 ticket per game for this customer subject to qualifying and availability. You can also 'Click' the drop down box next to the seat you would like to allocate to you Friend or Family member:

If your Friend or Family member have already purchased or been allocated a ticket for the same game the system will advise you to change your request.

Basket

Your selection will be reserved for **5 minutes**. Please complete your transaction in this time. If you intend to select more products you may prefer to complete this sale first to ensure they are purchased in time.

If you are purchasing match tickets, these will be posted to the registered address **up to 3 days prior to the game**. Please check your **confirmation email to ensure the delivery address is up to date**. Any match tickets purchased after this time should be collected from the ticket office **at least 30 minutes prior to kick off**. You should bring along the payment card used and a printed copy of your confirmation email as proof of purchase.

Please note we **cannot accept American Express**.

- A maximum of 1 tickets for Liverpool FC V Everton FC can be purchased per customer. Customer 10513420 currently has 2 either purchased or allocated for Liverpool FC V Everton FC. To fix this issue, please allocate the remaining tickets to other supporters, and click 'Update Basket'.

Liverpool FC V Everton FC
 Liverpool FC V Everton FC
 04 July 2011
 Kick Off: 3.00pm

Customer	Seat	Price	
000010513420 - Paul Smith	AL 126 5 0136 Membership/On line	£39.00	REMOVE
000010513421 - Dave Smith	AL 126 5 0137 Membership/On line	£39.00	REMOVE

Transaction Total

Tickets:	£78.00
Booking Fee:	£0.00
Carriage Fee:	£5.00
Web Sales Fee:	£0.00
Total:	£83.00

HOME GAMES
FRIENDS AND FAMILY
UPDATE BASKET
CLEAR BASKET
CHECKOUT

Then click "UPDATE BASKET" and then "CHECKOUT" to continue with your purchase.